

# CASE STUDY: ENDEAVOR HEALTH



## OVERVIEW

The pathology department at Endeavor Health in the Chicago, Ill. area handles roughly 100,000 anatomic pathology cases per year. The lab serves four hospital locations & more than 100 medical groups & private physicians' offices.

## CHALLENGES

The lab struggled with transcription bottlenecks and lagging turnaround times. Additionally, lab administrators found it difficult to fill their transcription pool and it was a challenge to find skilled, experienced pathology transcriptionists.

## SOLUTION: VOICEOVER PRO

The pathology lab implemented VoiceOver and within three weeks were 100% transcription-free. The director of anatomic pathology called the transition "simply liberating." VoiceOver PRO optimized Endeavor's workflow, with templates to automate the report building process and boost efficiency. For example, a pathologist can now complete the entire report for a benign prostate case in *under 20 seconds*, from start to finish. Before VoiceOver PRO, that process used to take over two minutes. They're 80% faster with PRO!

"With PRO, the possibilities are endless. It is a complete pathology workflow solution."

**DR. JOHN GROTH**  
PATHOLOGIST, ENDEAVOR HEALTH

## MEASURABLE RESULTS

Endeavor Health

**80%  
FASTER**

completing benign  
prostate cases



**ZERO HOURS**  
spent waiting on  
transcription

**100%  
ELIMINATION**  
of transcription-  
related errors



**100%  
COMPLIANT**  
with CAP eCP  
standards