

## CASE STUDY: HORIZON HEALTH NETWORK



### OVERVIEW

Horizon Health Network, one of New Brunswick's largest healthcare organizations, operates a busy pathology department at its Moncton laboratory —processing 18,000 surgicals & 200 autopsies annually.

### CHALLENGES

Horizon's Moncton lab relied on a generic medical dictation tool not built for pathology. The result: error-prone reports, transcription delays, and frustrated staff. Secretaries were transcribing 20 hours per day, turnaround times lagged, and hardware struggled in noisy lab environments.

### SOLUTION: VOICEOVER PRO

Horizon implemented Voicebrook's pathology-specific reporting solution, VoiceOver PRO, delivering immediate improvements in the lab's productivity, accuracy, and workflow efficiency.

“Our staff started seeing the payoff right away with VoiceOver PRO. People will come up to me and say, ‘I can't go back to traditional dictation, I need this software!’”

JAMES DIXON

LAB MANAGER, HORIZON HEALTH NETWORK

## MEASURABLE RESULTS

Horizon Health Network

**24-HOUR  
IMPROVEMENT**  
in turnaround time



**ONE HOUR  
SAVED**  
per pathologist,  
per day

**90%  
REDUCTION**  
in transcription  
time



**100%  
COMPLIANT**  
with CAP eCP  
standards